Date11-01-2024SubjectAnnual statement healthcare contribution 2017Client number123456

Decision number 0123456GB17G01

Dear Sir, Madam,

Your family members were insured for medical care in 2017, paid for by the Netherlands. For this, you have to pay a healthcare contribution to the CAK. This letter explains what you should have paid and what you actually paid.

Your healthcare contribution

The healthcare contribution for your family members for 2017 is \in 647.75. You can see how we calculated the healthcare contribution in the enclosure.

You are entitled to a refund

You have paid too much. You will receive **€81.60** back from us. This includes an amount for interest. We will pay this amount into your account DE32320613840014575014 within 6 weeks.

NB: If you still owe us an amount from previous years, we will settle your refund first with the amount owed. We will send you a separate letter about this.

Any further questions?

We understand that you may have questions. We will be happy to help you. Call us on telephone number +31 88 711 5551 on weekdays between 8.30 and 17.00 hours. You can also email via the contact form at www.hetcak.nl/contact. Our staff speaks Dutch and English.

Filing an objection

If you do not agree with the decision in this letter, please contact us. You can also object. You have 6 weeks to do this. This period starts on the day after the date on this letter. We recommend using the objection form at www.hetcak.nl/bezwaar. You can also write a letter yourself and send it to CAK, Team Klachten, Bezwaren en Beroep Cluster Buitenland, Antwoordnummer 91041, 2509 VC in The Hague. In your letter, please include:

- your name, address, signature and date;
- the decision number (top right) and the date of this letter;
- the reason why you are objecting to the decision.

Yours sincerely,

CAK Allan van der Ree Manager Buitenland

Enclosure: Calculation of healthcare contribution

DISCLAIMER: *Rights can only be derived on the basis of the Dutch version of this letter.*

Calculation of healthcare contribution for 2017

You pay a fixed monthly healthcare contribution under the Zvw scheme for your co-insured family members aged 18 and over. You pay nothing for younger family members. We multiply this contribution by the country-of-residence factor. This ensures that the healthcare contribution is proportionate to the extent and cost of the healthcare package in your country of residence. The fixed contribution and country-of-residence factor are set each year by the Dutch Ministry of Health, Welfare and Sport. You can find out more about this at www.hetcak.nl/verdragsbijdrageGL.

Family member	AGATA VOORBEELD (08-08-1978)		
Country of residence Period Fixed monthly Zvw contribution Country-of-residence factor Number of months	Great Britain January - August (8 months)	€	107.50 0.7532 8 x
Healthcare contribution		€	647.75
Total amount payable You have already paid Overpaid Interest* Your refund		€ €€€	647.75 716.29 - 68.54 13.06 + 81.60

*You will receive interest on your overpayment of healthcare contribution. The interest will start to build after the end of the year concerned. Example: your annual statement for 2017 is sent to you on March 1, 2018. This means you will get an interest payment for the period from January 1, 2018 to March 1, 2018.